

RETRIEVE ELECTRONIC LAB REPORT

1. You will receive an email as soon as the lab report is available.
 2. Click on «laboratory report» and the patient portal will be opened in your browser.
 3. Click «Request an smsTAN». You will receive an SMS on your cell phone (to the phone number you have stated during the sampling).
- In case you are abroad, you need to activate data roaming, to receive the SMS.*
4. Enter the TAN from the SMS to the corresponding field in the patient portal and click "OK".
 5. Your test will be displayed. Click on the download symbol to display the lab report.
 6. The lab report will be opened as PDF.

