



COVID CERTIFICATE

What is the COVID certificate?

The COVID certificate is an option to document COVID-19 vaccination, past infection, or a negative test result. The COVID certificate will be issued to you on request as a physical document or a PDF document with a QR code.

Steps to receive a COVID certificate

1. Come to one of our blood collection or testing centres.
2. When the sample is taken, mention that you need a COVID certificate.
3. Bring your ID/passport and your health insurance card with you, and have them ready.
4. Sign the consent on site.
5. Open the pre-installed COVID Certificate app (COVID Cert app) and generate a transfer code.
6. Test types qualified for a test certificate: PCR or rapid antigen test
7. You will receive the COVID certificate as a QR code in the COVID Certificate app (COVID Cert app).
In addition, you will receive the results and the COVID certificate as a download link by e-mail.

How do I get the COVID certificate?

For vaccinated individuals

You can get a COVID certificate on request if you meet the following requirements:

- The vaccine you received is authorised in Switzerland.
- You are fully vaccinated. This means that you received the number of doses recommended by FOPH (Federal Office of Public Health).

For recovered individuals

You can get a COVID certificate if your COVID infection was confirmed by a positive PCR test within the past 180 days.

You may request the COVID certificate in your canton using an online form. It will be delivered to you by snail mail.

For individuals who tested negative

Do you have a negative PCR test result?

Then starting the end of June 2021, the COVID certificate will be issued to you on request directly in the COVID Certificate app.

Do you have a negative rapid antigen test result?

Then the COVID certificate will be issued to you on request directly by the test centre.

COVID certificates will not be issued for at-home tests and antibody tests.

How long is the COVID certificate valid?

The validity depends on whether your COVID certificate documents COVID-19 vaccination, past infection, or a negative test result.

For vaccinated individuals

The validity period is 365 days after administration of the last vaccine dose.

For recovered individuals

The validity period starts on the 11th day after the positive test result and ends 180 days after the test result.

For individuals who tested negative

PCR test: 72 hours after the sample was taken.

Rapid antigen test: 48 hours after the sample was taken.

Do you have any questions?

Please contact us by calling 0800 393 393 or e-mailing customerservice.ch@synlab.com.